



WALT Meeting Agenda

Date: Thursday, February 25, 2016

Time: 9:30am – 2:30pm

Location: Burlington Public Library

Meeting Facilitator: Gerie Ventura		
Gatekeeper/Consensus Tester – Ruth Zander	Timekeeper – Brian Haight	Note Taker – Elizabeth laukea

Agenda Topics	Action items	Presenter(s)	Outcomes/ By When
9:30am – 9:45am Snacks, Welcome & Introductions/Icebreaker: Introduce yourself and weigh in: are learning styles a myth? http://www.wired.com/2015/01/need-know-learning-styles-myth-two-minutes/		Gerie Ventura	
9:45am – 10:00am Discussion: WLA Conference 4/27-29 WALT Gaming Table: what shall we play? Lunch & Learn workshop Brainstorm Display Table Ideas		All	
10:00am – 11:15am Presentation: WALT Learning Group Plan	Discussion, feedback needed	Betha Gutsche & Elizabeth laukea	
11:15am – 11:30am Break			
11:30am – 12:30pm Mini-Training Tailored for WALT from a section of “Service Excellence in Your Library (SEYL)” -- help differentiate between good customer service & “service excellence,” which includes identifying the specific things that take service to that higher level, how we can apply those same elements and techniques in proving internal & external library service		Kate Laughlin	
12:30pm – 1:45pm Lunch & Sharing, including results of the WSL CE survey	Discussion	All	
1:45pm – 2:00pm Brainstorm in-house training topics for future meetings (both f2f and online)	Discussion, feedback needed	All	
2:00pm – 2:15pm Interest Group Elections Discuss the elections process, nominations		Gerie Ventura	
2:15pm – 2:30pm Meeting Debrief/Adjournment review Parking Lot issues, next steps before next meeting, informal meeting at WLA Conference?		Gerie Ventura	